



## Support When You Need It

We are sending our thoughts and warm regards during this challenging time. As we are so grateful for our community at All Things Hospitality, we know that each of our clients' personal and work lives are affected by this global issue. We are devastated to see the impact of COVID-19 on the hospitality industry and our local communities across the United States. In this difficult time, we believe that support and communication are critical. We encourage you to reach out with any unique needs you may have in light of COVID-19. We are happy to go above and beyond to find ways to help aid our community and encourage you to communicate your needs with us.

Here are additional actions we at ATH are taking to allow more flexibility regarding upcoming projects.

- Projects contracted and completed during March and April of 2020 will receive a payment extension of 30 days
- All Things Hospitality Loyalty Customers will receive an additional 4% back in ATH Reward Bucks for projects contracted and completed during March and April of 2020
- Discount photography pricing on mini-sessions, and discounts on eligible travel rates for sessions booked after March 16th, 2020

We wish you and your loved ones well in the coming weeks and welcome your open communication with us.

All The Best,  
All Things Hospitality

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Terms & Conditions: Photography deposit invoices are not eligible for payment extension. The estimated travel expense will be provided when the session date is requested. Session date must be requested 30 days prior to requested date. Rewards are not refundable or transferable and can only be used by the account that accumulated the rewards. Rewards are not accumulated for, and may not be applied to giveaway item orders or recurring services such as Website Hosting, SEO, Social Media Management, etc. When using your rewards, they may not be applied to already discounted items if the discount is 20% or higher. If you have any questions, please discuss with your project manager. Shipping cost and travel cost will not be part of the rewards calculation. Reward program subject to change.